



OUR COMMITMENT TO HEALTH & SAFETY

Dear Valued Guest,

Moda Hotel takes our responsibility with COVID-19 very seriously. The health, safety and well-being of our guest and team members are our top priority.

1. Cleaning Protocols

- Floor Decals to indicate appropriate social distance
- Hand Sanitization Station at the lobby area
- Increased sanitization and disinfection in all public area
- Using cleaning products to effectively kill viruses like COVID-19

2. Team Health & Safety

Protective plexiglass shield installed at the reception counter to protect both our guest and team member. All Staff to receive personal protective equipment such as disposable gloves and masks.

3. Unwell Guests or Team Member

For the safety of our guest and team member. We advised our guest and team member to stay home if they travelled out of Canada in the past 14 days and if they are exhibiting symptoms of COVID-19 including:

- High fever
- Sore throat
- Tiredness
- Dry cough
- Difficulty breathing or shortness of breath

4. Visitors

No visitors are allowed to enter the property at this time. Delivery can be arranged to pick up at the reception.

5. Payment Methods

Effective immediately, all guests must provide a valid credit card with matching photo id upon check-in. Accepted cards include Mastercard, Visa, American Express, JCB and Discovery Card. Cash and debit can be used as tender at time of check out.

Sincerely,

Moda Management